



Baywave Media Release 23 May 2018

Good progress is being made on resolving Baywave's bore issue and expectations are that the reheating process will begin in less than a week.

Bay Venues Project Manager, Justine Brennan says investigation into the bore issue has now been completed and work begins today on implementing the remediation plan. This will involve re-casing the reinjection bore and partially re-casing the production bore.

Problems with the bore system, which provides heating to the pools at Baywave, were identified on Sunday 13 May. Avoiding damage to plant, meant the decision was made immediately to shut down the bore system. Water temperatures have been slowly dropping since then.

Re-casing the bores will involve inserting a new pipe of a smaller diameter inside the existing casing and then concreting this pipe into place. This is expected to take three days, and the concrete will then need a four-day curing period.

"All going well, we will be in a position to switch the bore back on and start heating the pools via a heat exchanger, on Tuesday 29 May. The pools will then take at least 48 hours to reheat to normal temperatures," Justine says.

In the meantime, the lap pool and wave pool remain open for use, with swimmers encouraged to bring their wetsuits to combat the cooler temperatures. The lap pool temperature is currently 23 degrees and is not expected to drop much further. "The rate of temperature decrease in the lap pool has slowed significantly indicating that it may be levelling off as it approaches the ambient air temperature, although this will be dependent on the weather over the coming days" says Justine.

A half-price general entry and free hydroslide offer is in place while Baywave is unable to offer its usual level of service. Where possible, all Bayswim Learn-to-Swim classes will continue at other aquatic facilities until caregivers are notified that water temperatures are suitable at Baywave. It's business as usual at the on-site Clubfit gym and Little Splashes Childcare Centre.

"Bay Venues would like to sincerely thank our customers for their support of us through this issue. Everyone involved is working hard to get the pools back to normal temperatures in the shortest possible time," says Justine.